## YouTrition Frequently Asked Questions

#### What is YouTrition Precision Nutrition & Labs?

A personalized nutrition program that integrates multi-omics data (genetics, microbiome, metabolic labs, and wearables) with expert dietitian coaching to create precise recommendations for your goals.

#### Who is this for?

Busy professionals, athletes, and health-seekers who want data-driven nutrition. It's great for performance, weight optimization, gut/energy/brain health, and healthy aging.

#### What's included?

A core lab bundle (tailored to your package), data interpretation summary, an initial strategy counseling session, two follow-up appointments, and a step-by-step plan (nutrition, supplements, training/recovery, and habit goals).

#### How is this different from a typical nutrition consult?

We don't guess—we measure. Your plan is built from your biomarkers and pattern analysis rather than generic guidelines.

## How do we decide which package I need?

During your intro call, we match your goals, history, and budget to the right test bundle and coaching cadence.

## Do you offer virtual care?

Yes—secure telehealth for clients anywhere we're licensed/able to operate, plus remote at-home test options.

## Labs & Technology

#### Which labs do you use?

We partner with CLIA-certified labs and select panels based on your goals (e.g., gut microbiome, organic acids, nutrient status, oxidative stress, PFAS, CGM, and genetics).

#### Are tests done at home?

Most are at-home kits (saliva, stool, urine, finger-stick).

#### How long do results take?

Typically 10–21 days after the lab receives your sample (varies by test).

#### Will you help me interpret the results?

Yes. We translate your data into clear insights, priorities, and an action plan you can follow.

## Do you integrate wearable data (Garmin, Apple, Oura, WHOOP)?

Absolutely. Activity, sleep, HRV, and training load help fine-tune your plan.

#### Can I do CGM without diabetes?

Yes—CGM can be used short-term for insight into your personal glucose responses. We focus on education and behavior change, not diagnosis.

#### Do you offer genetic testing?

Yes—targeted nutrigenomic panels to understand tendencies (e.g., caffeine metabolism, methylation, lactose tolerance). Results inform—not determine—your plan.

# **Logistics & Timing**

### What happens first?

Intro call  $\rightarrow$  package selection  $\rightarrow$  kit shipping or lab draw  $\rightarrow$  strategy session once results arrive  $\rightarrow$  bi-weekly follow-ups.

## How often are follow-ups?

Every two weeks by default to keep momentum and adjust your plan.

#### How do I prepare for testing?

We'll send simple prep instructions (e.g., fasting windows, medication/supplement pauses when appropriate).

#### How do I ship my kit?

Use the included prepaid mailer. You'll get tracking + reminders.

#### Do you work with out-of-state clients?

Yes, for nutrition services and at-home kits, within applicable regulations.

## If I am unable to complete my labs at home for some reason, can I go to a lab to complete them?

Yes, we have a network of labs around the country that will help complete a lab for any reason (unable to draw blood, broken or misplaced vials), an extra fee may occur at the lab.

## Pricing, Insurance & Payments

#### Do you take insurance?

Not at this time.

## Can I use HSA/FSA?

Often yes—many clients use HSA/FSA for labs and nutrition services. Check your plan.

#### What's the total cost?

Varies by package and test selection. We'll provide clear, all-in pricing before you decide.

### Do you offer payment plans?

Yes—ask about installment options for larger test bundles.

#### Are labs refundable?

Once a kit ships or a draw is completed, labs are non-refundable per lab policy.

# Safety, Scope & Eligibility

#### Is this medical care?

This is nutrition care. We don't diagnose or treat disease; we collaborate with your physician as needed.

### Can you work with my doctor or coach?

Yes—happy to coordinate and share reports with your permission.

#### Is this safe if I'm on medications?

We screen for interactions and coordinate with your healthcare team. Always inform us of your meds/supplements.

#### Do you work with pregnant or breastfeeding clients?

Yes—with appropriate modifications and physician coordination.

#### Do you see teens?

Case-by-case with guardian consent and an emphasis on safe, developmentally appropriate guidance.

## Are supplements required?

Not required. If used, we target evidence-based choices with quality assurance (e.g., NSF/USP/third-party testing when possible).

## Data, Privacy & Sharing

#### Who sees my data?

Only your clinician team and the lab. We use secure platforms and never sell your data.

## Can I get copies of my reports?

Yes—PDFs and practical summaries are provided. You control who else receives them.

## How long do you keep my data?

We retain records per professional standards. You may request deletion where allowed by law.

## Can my employer or insurer access my results?

Only if you explicitly authorize sharing.

## Athletes & the Performance Track

### How is the athlete program different?

We layer sport-specific labs (iron status, recovery markers, GI tolerance), training load, and CGM/food timing to sharpen performance.

#### Can you help with weight class management?

Yes—evidence-based, safe protocols for gradual changes, not last-minute dehydration.

#### Do you review supplements for anti-doping risk?

Yes—we emphasize third-party tested products and provide brand-agnostic guidance.

#### Will you coordinate with my coach or PT?

Absolutely—training context is key.

# Results, Outcomes & Follow-Through

#### What results should I expect?

Clarity on your priorities, fewer guess-and-check cycles, and steady progress on metrics that matter to you (energy, body comp, performance, GI comfort, sleep).

#### How do we measure success?

Combination of symptom scales, repeat labs when appropriate, performance metrics, wearables, and your personal goals.

## How long do clients stay in the program?

Commonly 8–16 weeks for the initial build + refine phase, then quarterly refreshers.

## Policies & Practicalities

## What's your cancellation policy for sessions?

48-hour notice to avoid a late fee (details in your onboarding agreement).

### What if my kit is lost or delayed?

We'll help track it and coordinate a replacement if needed.

## Do you offer corporate or team services?

Yes—custom group programs and testing are available.

## How do I get started?

Book the intro call, and we'll map the fastest, smartest path from data  $\rightarrow$  decisions  $\rightarrow$  results.